

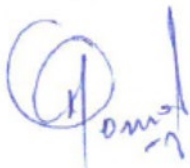
Policy: Quality Policy

All ship & shore staff shall implement this policy to ensure we operate in a 'safe, reliable & economic' manner.

Note: Seaspan Ship Management Ltd. (SSML) implements a 'Safety Management System'

- 1) The Safety Management System (SMS) has the following 'Quality' related aims and objectives:
 - a) Understand the needs of our customers
 - b) Comply with the Charter Party
 - c) Understand the needs of 'interested parties'
 - d) Identify & hire skilled personnel to deliver the level of service
- 2) We will achieve 'aims and objectives' through:
 - a) Regular communication with our customers
 - b) Regular communication with the 'interested parties'
 - c) Identify areas & opportunities to improve our service
 - d) Provide suitable & sufficient resources and training to shipboard and shore personnel
- 3) We will evaluate the effectiveness of the SMS by:
 - a) Shipboard & shore side audits & inspections
 - b) Reviewing the SMS continually to align with regulation & standards

Note: This policy is available on the company web site



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